

Monday, July 19, 2021

 **UTAHPROPERTY SOLUTIONS Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

I honestly haven't had any issues with renting out from property solutions and so far have lived happily.

Name

Property Address

775

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

7

In a few short words, please expand on your rating.

Not the best at responding to house repairs

Please share with us what you feel we could be doing better as your property management company.

Response times to maintenance requests and less fees for paying rent online and more affordable prices for monthly pet rent


Name

Property Address

Breezy Patch

775

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

9

In a few short words, please expand on your rating.

You're easy to work with, but communication is sometimes slow. Especially for maintenance issues.

Please share with us what you feel we could be doing better as your property management company.

Respond to emails faster. My emails are normally answered in less than a day, but sometimes it takes longer.

Name

Property Address

ernates Dr

Thursday, July 15, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

5

In a few short words, please expand on your rating.

No emergency AC service had to wait 3 days in 100 degree weather with the temperature inside 86 degrees.


Please share with us what you feel we could be doing better as your property management company.

No emergency AC service had to wait 3 days in 100 degree weather with the temperature inside 86 degrees.

Name

Property Address

Tuesday, July 13, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

Service is always friendly and prompt.

Please share with us what you feel we could be doing better as your property management company.

In the current rental market with low availability be nice if month-to-month fees were a flat rate and not 10%.

Name

Property Address

Kensington Ave

Tuesday, July 13, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

6

In a few short words, please expand on your rating.

There were lots of issues starting out, but you seem to be making an honest effort to fix them.

Please share with us what you feel we could be doing better as your property management company.

Walk through apartment with tenants prior to lease signing in person/ more face-to-face. Timeliness of urgent repair services tbd

Name

Property Address

171 w

Tuesday, July 13, 2021

 **UTAHPROPERTY SOLUTIONS** Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Great move in experience and pretty property. No complaints so far.

Name

Property Address

Tuesday, July 13, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Timely response and followup

Name

Property Address

Tuesday, July 13, 2021

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9

In a few short words, please expand on your rating.

Very easy to communicate with them and they always give updates via text.

Please share with us what you feel we could be doing better as your property management company.

I would hope that the garage doors are fixed in a more timely manner. They often are broken.

Name

Property Address

520 South

Tuesday, July 13, 2021

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On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Very nice place to be in and Utah Property Solutions is always helpful.

Name

Property Address

South Center Street

Tuesday, July 13, 2021



Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

Easy to work with. Fast response to any issues with the property organized

Please share with us what you feel we could be doing better as your property management company.

Stop raising the rent knowing the economy is not doing great!

Name

Property Address

4951 s Center st

Tuesday, July 13, 2021



Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

8

In a few short words, please expand on your rating.

They are responsive and nice. However, there are some issues such as the temperature in the building and mailbox issues.

Please share with us what you feel we could be doing better as your property management company.


Central A/C would be ideal but it's understandable that it's expensive. Winter heating is always too hot. Mailbox is too small.

Name

Property Address

171 W

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

They always seem to answer emails fairly quick and have answers to your questions!

Name

Property Address

Meadow Garden Rd.

Tuesday, July 13, 2021

 **Quarterly Satisfaction Survey**

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

In a few short words, please expand on your rating.

Property solutions is quick to resolve any questions we have. They are polite and non intrusive rental company.

Name

Property Address

siltstone road

Tuesday, July 13, 2021



UTAHPROPERTY
SOLUTIONS

Quarterly Satisfaction Survey

On a scale from from 1-10, how would you rate Utah Property Solutions? (10 being the BEST)

10

In a few short words, please expand on your rating.

You guys have always been so good to us. I feel cared for, appreciated and valued.

Please share with us what you feel we could be doing better as your property management company.

A much bigger heads up for scheduling appointments or walk-throughs.

Name

Property Address

Mountain Run Lane